

Ways to Improve Your Restaurant Service and Team Engagement

- ▶ Train Employees for an Excellent Customer Experience
- ▶ Encourage Effective Communication Between Staff Members
- ▶ Ensure Accurate Wait Timings
- ▶ Deal with Customers Complaints and Concerns
- ▶ Use Technology for Better Restaurant Service
- Maintain Hygiene and Cleanliness in Your Restaurant

Ways to Attract and Keep Great Employees

- Make it Easy to Apply
- ▶ Great Orientation/Training Experience
- Emphasize Employee Safety
- Offer Creative Incentives
- Be Prepared to Move Fast
- ▶ Promote your Restaurant's Culture on Social Media
- Referrals are the Golden Ticket
- ▶ HR Services offered or a referral for Benefits if not offered
- ▶ HR Policies in Place for all to Acknowledge & Find Anytime

TOP PERFORMING JOB BOARDS AND MOST ARE FREE!

ZipRecruiter (ziprecruiter.com)

- CREATE A FREE ACCOUNT
- ▶ Post Jobs
- ▶ 25 million monthly active users
- ▶ 80% of employers are matched with a quality candidate in one day of post
- Search Salaries
- Compare Competitors Posts
- List All Open Positions

Indeed (Indeed.com)

- ▶ CREATE A FREE ACCOUNT
- Post Jobs
- ▶ 250 million visitors monthly
- Interview Guides available for use
- ▶ 65% of people get hired from Indeed
- Search Salaries
- Compare Competitors Posts
- List All Open Positions

Other Job Boards to Take Utilize: Craigslist, Culinary Agents, Sirvo, Use Social Media

