Smarter Search

- **Start Searching Instantly:** See recent search terms and smart suggestions as you type — no need to remember exact names or codes.

- **Catch Misspellings:** Search automatically accounts for typos, helping you find what you meant — not just what you typed.

- **Get the Right Results First:** Frequently purchased items and PFS brands are prioritized so your go-to products are always at the top.

- **Search Your Entire Catalog:** Even if you're on a locked bid or order guide, you can browse the full catalog (with permission) to plan or explore.

- **View in the Format You Prefer:** Toggle between a list or visual card layout to quickly scan or compare items the way that works best for you.

- **Filter Like a Pro:** Narrow results by critical items, new stock, previously purchased, brand, manufacturer, nutrition needs (like gluten-free), and more.

- **See Only What You Can Order:** Your results are tailored to your access — showing only the products you're eligible to order.

- **Get Instant Add-to-Cart Access:** Add products directly from the search page without clicking through — streamlining your ordering workflow.

- **Use Synonyms and Common Terms:** Search understands terms like "franks," "hot dogs," and "wieners" as the same — making it easier to find what you need.

Unique Search Features in the Mobile App

- **Voice Search:** Speak a product name into your phone and launch a search instantly - ideal for quick, hands-free lookups during prep or inventory checks.

- **Recently Searched Shortcuts:** View your last 3 search terms and re-run them instantly with one tap — a fast way to access your most frequent items.

- **Clear Individual Search History:** Remove specific past searches from your history to keep your shortcuts clean and relevant.

- **Tap-Friendly Filters with Facets:** Mobile faceted search uses grouped filters like critical items, previously purchased, category, brand, attributes, program (e.g., USDA), or origin

- **Sticky Cart with Auto-Add Flow:** When adding an item to your cart, if no order is in progress, mobile prompts you to start one — streamlining the workflow without breaking momentum.

- **Top 5 Typeahead Suggestions:** As you type, you'll see up to 5 predictive search results based on your entry — reducing typing and speeding up selection.

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Flexible Ordering

- **Start a new order anytime** from scratch or based on past purchases

- **Edit open orders** before they're finalized, including item changes and quantities

- **Quickly review orders** in a clear summary view before submitting

- **Order ahead** to fit your restaurant's schedule

- **Receive real-time order status updates** from submission to delivery

- **Search and filter past orders** by date, status, PO number, and more

- **View complete order history** for up to 12 months

- **Place repeat orders** from order history or confirmation pages

- **Replace unavailable items** with the Find Similar tool

- **Print or email confirmations** for back-of-house records

- **Manage orders across multiple locations** from one account

Ordering Features in Mobile:

- **Smart Order Reminders:** Stay on track with personalized alerts that catch forgotten items or incorrect quantities before checkout.

- **Offline Ordering:** Allows users to begin and modify orders even without an internet connection. Orders sync when back online.

- **Unusual Quantity Alerts:** Flags atypical order quantities based on the customer's history and shows visual cues to prompt review, enhancing order accuracy.

- **Did You Forget? Carousel:** A dynamic reminder system that prompts users with frequently ordered or critical items they might have missed—minimizing out-of-stock surprises.

- **Sticky "Review Order" Button:** A mobile-optimized floating button with real-time totals helps users navigate their order seamlessly, ensuring visibility and access as they scroll.

- **Swipe-Friendly Interface:** Mobile allows intuitive interactions such as swiping through "Did You Forget?" items and managing product categories—enhancing speed and ease of use.

Custom Lists

- **Build and manage custom order guides** tailored to specific menus, prep areas, or storage zones

- **Tag high-priority items** as critical to avoid running out

- **Organize lists by custom categories** like "Freezer," "Dry Storage," or "Daily Prep"

- **Sort lists your way**—alphabetically, by purchase history, or category

- **Add items from anywhere** (search results, product pages, or comparison views) directly into a list

- **Replace discontinued or unavailable products** with recommended or custom alternatives

- **Copy items between multiple lists** or categories to streamline list setup

- **Edit list names and privacy settings** to keep team workflows organized

- **Tag items to retain permanently** or hide outdated ones from order history

- **Find and replace items** across multiple lists at once—perfect for product switches

- **View and search within lists** to find the exact item you need fast

- **Share saved lists with other locations** you manage, ensuring consistency and speeding up ordering across your operation

Recipe & Menu Tools

- **Create, edit, copy, and delete** recipes with ease.

- **Organize recipes into categories** for fast access.

- **Add ingredients, sub-recipes, and preparation steps** to build complete, detailed recipes.

- **Scale recipes up or down** based on your needs—great for batch cooking or catering events.

- **Track food cost and profit per serving** using built-in calculators.

- **Make recipes secret or hide them** from shared locations to control visibility.

- **Upload images and tag recipes** for better presentation and easier searching.

- **Sequence and rearrange ingredients** for clear kitchen prep instructions.

- **View and restore recipe history** (Diary) so nothing is lost.

- **Print or share recipes** in a clean, kitchen-ready format.

- **Link ingredients to products** for real-time cost tracking and availability alerts.

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Menus

- **Create, edit, copy, and delete** menus quickly.

- **Build menus by adding existing recipes**, organizing them by meal or daypart.

- **Run a cost analysis across the entire menu** to manage margins and profit.

- **Create smart orders from menus** to streamline purchasing based on what's needed.

- **Filter, search, and sort menus** to easily find what you need.

- **Control who sees what** with options to hide menus from other locations.

- **Restore deleted menus** to undo mistakes and recover previous versions.

- **Track menu changes** over time with a detailed menu diary.

- **Export menu cost analysis reports** for business planning, costing, or sharing with staff.

Real Time Tracking

- **View Today's Deliveries:** See a real-time summary of all deliveries scheduled across all your locations.

- **Track Estimated Arrival Windows:** Get accurate ETA windows based on delivery routes.

- **Spot Delivery Issues at a Glance:** Visual indicators show if an order is shorted or incomplete so you can act fast.

- **Access Delivery Details:** Tap into any delivery to view order number, ETA, total lines/items shipped, and dollar value.

- **Share Delivery Info with Staff:** Easily forward delivery details to whoever is receiving the order, streamlining handoffs and reducing errors.

Account Management

- **Manage Multiple Locations with Ease:** Instantly switch between accounts, set your working location, and place location-specific orders or view deliveries—all from one login.

- **Create and Use Custom Location Groups:** Build saved groups of locations (like regional stores or franchises) to simplify messaging, order management, and updates across your network.

- **Send Messages to the Right Teams:** Communicate with individual locations or entire groups using the built-in Message Center—complete with file sharing, links, and high-priority alerts.

- **Track and Organize Communications:** See message previews, manage replies, filter by priority, and access sent or drafted communications quickly.

- **Keep Product Lists Consistent Across Sites:** Use Find & Replace tools to update items across multiple lists and notify teams instantly—ensuring every kitchen is on the same page.

Finances

- **View and download invoices and A/P statements** across one or multiple locations.

- **Filter and search invoices** by status, document type, and date range.

- **Access invoice-level details**, including order date, PO #, quantity, balance, and payment history.

- **Preview and share invoices** and proof-of-delivery (POD) documents in PDF format.

- **Export invoice data** to Excel, PDF, .csv, or .txt formats — compatible with accounting tools like QuickBooks.

- **Customize exports** by choosing fields like customer info, invoice totals, product details, and more.

- **Analyze purchasing trends** with built-in Invoice Insights tools — generate custom or pre-built reports to:
  o Track spend by product, category, or location.
  o Compare date ranges or review trends over time.
  o Drill down into granular invoice data.

- **Save and organize insights** into folders for easy access and repeat use.

Inventory & Pars

- **Take Inventory Your Way:** Log and track inventory by unit, location, or product category, including PFG and non-PFG products, to maintain real-time awareness of what's in stock.

- **Manage Third-Party Items Seamlessly:** Add and organize custom vendors and products so your full inventory is captured.

- **Track Usage and Trends:** Access built-in reporting to compare inventory over time, spot usage trends, and identify shrink or over-ordering.

- **Build and Manage Pars:** Set ideal stock levels per item and location so your teams know what to keep on hand and to maintain consistency across shifts and sites.

- **Auto-Generate Orders from Inventory:** Create Smart Orders based on actualon-hand inventory and your defined par levels, minimizing guesswork and ensuring you're always stocked.

- **Optimize Case vs. Each Buying:** The system accounts for multiple units of measure (CS, , EA, etc.) and calculates optimal purchase quantities to minimize waste and maximize value.

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Product Details Pages

- **Clear Product Insights:** View all the details you need—ingredients, storage, allergens, and nutrition—at a glance.

- **Visual Confidence:** See product images and labels so you know exactly what you're ordering.

- **Smarter Ordering:** Instantly add items to your cart, reorder from history, or build custom shopping lists tailored to your operation.

- **Personalized Descriptions:** Rename products your way so staff can quickly find and recognize them in future orders.

- **Find the Best Fit:** Use the "Find Similar" feature to discover comparable products when something is out of stock or you want to compare options.

- **Stay Informed:** View inventory levels, low-stock alerts, and banners for discontinued or special-order items—no surprises at delivery.

- **Know What You've Bought Before:** Order history and last-purchase details help you track what's worked for your menu.

- **Easy Access to Docs:** Download safety data sheets, USDA buying guides, product formulation sheets, and more—right from the PDP.

- **Nutrition & Allergen Visibility:** Quickly access nutrition facts and allergen details to keep your guests safe and your menu compliant.

- **Printable & Shareable:** Generate a PDF version of the product details for staff training, back-of-house reference, or customer communication.